BPA Platform

# Magento 2 Integration

Integrating Magento 2 with SAP Business One

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# Magento 2 SAP Business One Integration

By integrating Magento 2 with SAP Business One you will eradicate repetitive employee data entry, remove the risk of costly errors and significantly decrease order fulfilment times. What are you waiting for? eCommerce doesn't have to be painful.
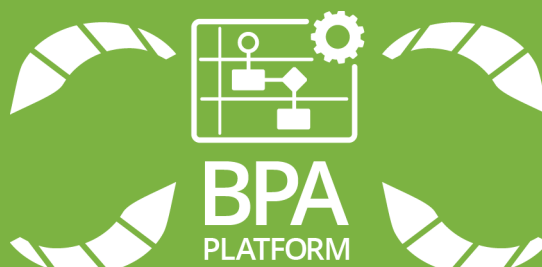
## The Problem

Magento 2 is a powerful eCommerce solution that is used by many organisations worldwide but it still needs people to extract its data and rekey that information into SAP Business One products. Employees also extract data from SAP Business One and rekey that into Magento 2. This takes time, is error prone and is an unnecessary cost.

## The Solution & Commercial Benefits

Codeless Platforms' Magento 2 Integration solution automates the flow of information between Magento 2 and SAP Business One.

- Improved customer buying experience
- Eradicate repetitive data entry activities and associated errors
- Improve employee productivity
- Significantly reduce order fulfilment times
- Enhance levels of customer service

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## Integrating Magento 2 with SAP Business One and other services

Magento 2 is a great eCommerce platform to sell products online. However, the sales data generated by the store will need to be downloaded into SAP Business One and product data held in SAP Business One needs to be pushed up to the store.

Codeless Platforms' Magento 2 Connector can quickly and easily integrate Magento 2 with SAP Business One to automate data synchronisation. It can also integrate with CRM, warehouse management (WMS), and multi-channel eCommerce software, as well as online services, such as Amazon, eBay, courier services, payment services and supplier databases.

## Managing customer accounts and automating order management

Customer accounts (details, billing/shipping address) can be automatically created and updated in SAP Business One from sales orders received via Magento 2, including new accounts, guest accounts or existing accounts.

Once a customer has checked out with a valid payment transaction, orders can be automatically downloaded and imported into SAP Business One, and include key information such as product description, product code and quantity required, customer billing / shipping details, delivery method (including carriage charges) and method of payment.

## Automating inventory, pricing and product updates

When changes in inventory are identified in SAP Business One by the Magento 2 Integration Connector it can update the inventory levels on the web shop every 15 minutes. Retail price changes can be automatically updated in Magento 2 on an hourly basis.

Product synchronisation can be performed daily out of normal working hours to make sure all product details are up to date in Magento 2 and any new products are uploaded when added to SAP Business One. When a product is unavailable it will be obscured on the web shop. Product SKU, description, inventory quantity, tax class and weight are uploaded.

## BPA Platform Capabilities

Discover how our **Business Process Automation Platform** can help your business

| | | | |
|---|---|---|---|
| ☐ BPA Platform capability used | ☐ BPA Platform Capability used | ☑ BPA Platform capability used | ☐ BPA Platform capability used |
| Notifications & Alerts | Reports & Document Automation | Data Integration & Synchronisation | Workflow & Human Interaction |

Click the button to learn more about the BPA Platform

View BPA Platform

# Want to learn more?

Discover how Codeless Platforms can help your business by improving performance, boosting efficiency and cutting costs

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